NORTHEASTERN
Communications, Inc.

7 Great Hill Road
Naugatuck, CT 06770

Service Agreement

Phone: (203) 575-9008 FAX: (203) 753-1739
Email: CustomerService@norcomct.net

Customer Name
Canton Dept. of Public Works

Date 03/09/15

Billing Address:
P.O. Box 168

City	State	Zip Code
Collinsville	Connecticut	06022-0168

Customer Contact	Customer Phone	Customer Email
Robert Martin	860-693-7863	

Start Date	Expiration Date	Automatic Renewal	Payment Cycle	Customer Number
3/1/2015	06/30/15	Yes	Monthly	101911

QTY	Description	Service At: Customer	Service At: Svc Center	24x7 or NBH	Annual Amount: Per Unit	Annual Amount: Extended
1	Kenwood Base Station	X		24x7	$ 240.00	$ 240.00
2	Remotes	X		NBH	$ 60.00	$ 120.00
10	Mobile Radio			NBH	$ 174.00	$ 1,740.00
						$ -
						$ -
8	Prorated Discount (per Month)				$ (175.00)	$ (1,400.00)
						$ -
						$ -
						$ -
						$ -
						$ -
					Sub Total	$ 700.00
			0%		Tax	$ -
					Total Per Year	$ 700.00

We appreciate your business!

Please send comments or concerns to customerservice@norcomct.net

Special Instructions and Conditions	
1	Standard "Service Agreement Terms and Conditions" apply.
2	Items shown as "service at customer site" include pick-up and delivery.
3	Items shown as service during normal business hours (NBH) are subject to a flat call out fee of $150.00 per occurrence.
4	Initial phone line calls are covered by this agreement. Subsequent phone line calls and vendor meets will be billed on a time and material basis.
5	Repairs required due to physical or electrical damage including abuse, misuse, and/or acts of god are not covered.
6	Unless otherwise stated, items not covered include batteries, UPS systems, antennas, antenna systems, combiner systems, interference resolution, FCC Licensing, re-programming services, consulting/engineering services, software enhancements/upgrades and replacement of un-repairable equipment.
7	Unless otherwise stated, loaner equipment and/or exchange modules are not included.
8	Subscriber units that are not supported will be repaired on a "best effort" basis.

Authorized Customer Signature

Title: CAO

Date: 3-23-15

Northeastern Communications, Inc.

Title: Vice President

Date: 3/20/15