



Canton Police Holiday Package Safe Delivery Program



As part of the Canton Police Department's Community Policing Program, we are initiating a program to protect against thieves stealing packages off of resident's doorsteps. According to a recent report from Insurancequotes.com, 23 million Americans have had packages stolen from front porches or mailboxes before the packages reach the rightful owner.

There are several ways you can help protect yourself from being a victim of package theft:

1. If you are expecting a package, try to have someone at home to accept it.
2. Some delivery services allow the recipient to sign-up for email or text alerts. Take advantage of this service and track your package, so it can be received or picked up from the porch ASAP.
3. If the delivery service allows you to change the delivery date/time of the package to a time when someone is home, do so.
4. Have the package delivered to a trusted neighbor who is home or request the package require a signature, so it won't be dropped and you can make arrangements to pick it up or be delivered at a time when someone can sign for it.
5. Have the delivery service hold the package at their warehouse where you can retrieve it.

Should the above recommendations not work for your particular situation, the Canton Police Department is offering citizens the opportunity to use the Canton Police Department's address as an alternative for delivery of holiday packages through December 24, 2015, as an added level of protection for Canton residents.

Residents interested in this service need to take the following steps:

1. Include their name and the Canton Police Department address (45 River Road, Canton CT 06019) on the package.
2. Contact the Canton Police Department at (860) 693-0221 or email at dispatch@townofcantonct.org to notify us that you are using this service.
3. You will be asked to provide a phone number and email so that we can contact you to let you know the package has arrived at the Canton Police Department.
4. Please do not call the Canton Police Department to inquire whether your package has arrived.
5. Upon arrival at the Canton Police Department to pick up the package, present a photo identification to the front desk – packages will not be given to residents without photo identification.
6. Hours of pick up will be 6:00 am to 11:00 pm – seven (7) days a week.

** Please note that large items such as furniture or appliances should not be shipped to the Police Station.

The Town of Canton and the Canton Police Department assumes no responsibility for any delays or damage to the packages or its contents.

Any questions or comments can be directed to Chief Christopher Arciero at (860) 693-7872 or carciero@townofcantonct.org.

Wishing you a safe holiday season!